

Paratransit Coordination Task Force Draft Work Plan

Meetings: Every month, 7-8 meetings, Third Wednesday of the month, 2:00 to 5:00 pm

Location: Civic Auditorium - ABC rooms

Duration: Seven-Eight months

Board Actions:

April 2004 – RTC approved the Work Plan/Task Force and set first meeting date

January 2005 – RTC to consider Task Force recommendations, shared with Santa Cruz Metropolitan Transit District and Community Bridges boards

May: Review issues
Discuss Relevant Definitions
Outline Work Plan/Schedule
Needs Assessment/Review Demographics
Agree to Goals

June: Review existing local and statewide programs and identify potentially applicable programs

July: No meeting

August: Work on Goal #3: Legal Mandates

September: Work on Goal #1: Efficiency & Effectiveness

October: Work on Goal #2: Customer Service & Satisfaction

November: Discuss and Formulate Recommendations Plan and Responsibilities

December: Finalize Plan and Review Recommendations for RTC