

Attachment 6

Paratransit Coordination Task Force Draft Work Plan

Meetings: Every month, 7-8 meetings, 3:00 to 6:00 pm

Location: To be determined (possibly @ Civic Auditorium ABC rooms)

Duration: Seven-Eight months

Board Actions:

April 2004 – RTC approves the Work Plan/Task Force and sets first meeting date

February 2005 – RTC, SCMTD and Community Bridges consider Paratransit Recommendations

May: Review issues
Agree on Definitions
Outline Work Plan/Schedule
Needs Assessment/Review Demographics
Agree to Goals

June: Review peer programs and identify potentially applicable innovative solutions

July: Work on Goal #1: Efficiency & Effectiveness

August: Work on Goal #2: Customer Service & Satisfaction

September: Work on Goal #3: Legal Mandates

October: Discuss Recommendations Plan and Responsibilities

November: Formulate Recommendations Plan and Responsibilities

December: Finalize Plan and Review Recommendations for RTC/SCMTD/CB
