

RESOLUTION NO.

Adopted by the Santa Cruz County Regional Transportation Commission  
on the date of December 2, 2004  
on the motion of Commissioner  
duly seconded by Commissioner

A RESOLUTION AUTHORIZING THE EXECUTIVE DIRECTOR TO NEGOTIATE AND  
ENTER INTO AN AGREEMENT WITH CONNECTIONS COMMUNICATION SERVICES FOR  
CALL BOX CALL ANSWERING SERVICES

WHEREAS, the Santa Cruz County Regional Transportation Commission serves as the Service Authority for Freeway Emergencies (SAFE) for Santa Cruz County and as such collects a \$1 vehicle registration fee for all vehicles registered in Santa Cruz County to provide a system of roadside call boxes along state highways and other motorist aid projects; and

WHEREAS, as the SAFE the Santa Cruz County Regional Transportation Commission contracts with various entities to implement and maintain the call box system including with the California Highway Patrol (CHP) for call box answering services; and

WHEREAS, State law allows SAFEs to contract with private call answering services to answer call box calls, and

WHEREAS, the Santa Cruz County call box system does not generate a sufficient call volume to enter into an economically feasible contract for private call box call answering services on its own, and

WHEREAS, in order to realize savings, SCCRTC SAFE entered into an agreement with the Metropolitan Transportation Commission Service Authority for Freeways and Expressways (MTC SAFE) for a joint procurement process for call box call answering services, and

WHEREAS, MTC SAFE released a joint request for proposal (RFP), three proposals were received, Connections Communication was selected as the winning bidder due to demonstrated ability to meet the timeline, and performance measures and due to a lower cost,

THEREFORE, BE IT RESOLVED BY THE SANTA CRUZ COUNTY REGIONAL TRANSPORTATION COMMISSION SERVICE AUTHORITY FOR FREEWAY EMERGENCIES:

1. The Executive Director is authorized to negotiate and enter into an agreement with Connections Communication Services for call box call answering services for an amount not to exceed \$23,000 over a two year period and an option to extend the contract for two additional two-year periods.

2. The Executive Director is authorized to make any necessary amendments to the contract with Connections Communication Services provided that the scope is not changed.

AYES: COMMISSIONERS

NOES: COMMISSIONERS

ABSTAIN: COMMISSIONERS

ABSENT: COMMISSIONERS

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Jan Beautz, Chair

ATTEST:

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Linda Wilshusen, Secretary

Distribution: Auditor-Controller  
RTC Fiscal  
MTC SAFE  
Contractor