

RESOLUTION NO.

Adopted by the Santa Cruz County Regional Transportation Commission  
on the date of June 2, 2005  
on the motion of Commissioner  
duly seconded by Commissioner

A RESOLUTION AMENDING THE CONSULTANT AGREEMENT WITH BIZFU LLC  
FOR TECHNICAL SERVICES TO MAINTAIN THE COMMISSION'S  
LOCAL AREA NETWORK AND PROVIDE COMPUTER SUPPORT SERVICES

WHEREAS, the Regional Transportation Commission began operating an in-house Local Area Network in December 2003 in order to improve efficiency and reduce costs related to its computer system; and,

WHEREAS, the Regional Transportation Commission relies on outside technical and computer support services to maintain and manage its computer system; and,

WHEREAS, the Regional Transportation Commission conducted a competitive bidding process, selected the technical consultant BizFu LLC, and has been satisfied with the performance of this contractor; and,

WHEREAS, BizFu has requested a 5% increase in their billing rates which will be honored for a two year period ending June 30, 2007; and,

WHEREAS, the Santa Cruz County Regional Transportation Commission budgeted funds for ongoing technical and computer support services during FY05-06 adequate to cover the requested billing rate increase;

THEREFORE, BE IT RESOLVED BY THE SANTA CRUZ COUNTY REGIONAL TRANSPORTATION COMMISSION:

1. The Executive Director is hereby authorized to negotiate and sign an amendment to the consultant agreement with BizFu LLC for technical computer services extending this agreement through June 30, 2007; increasing the billing rates by 5% as shown on Exhibit A; and adding funds to the BizFu contract not to exceed \$28,000 over the next 2 fiscal years, contingent on continued allocation in the Commission's Budget and Work Program.
2. The Executive Director is hereby authorized to negotiate and execute amendments and/or extensions to the agreement authorized through this action provided the amendments are within the scope of the agreement and within the amount authorized by this resolution.

AYES: COMMISSIONERS

NOES: COMMISSIONERS

ABSTAIN: COMMISSIONERS

ABSENT: COMMISSIONERS

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Ellen Pirie, Chair

ATTEST:

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Pat Dellin, Secretary

Distribution: Auditor-Controller  
RTC Fiscal  
RTC Planner - TS  
BizFu LLC

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## BizFu Billing Rates

*Effective July 1, 2005 – June 30, 2007*

Compensation under this contract will be on a time and materials basis according to the following list of rates and fees for all personnel providing services under this contract.

Current BizFu personnel include: Technical Project Manager, Danielle Deibler; and System Engineers, Corey Mosher and Brian Hansen. If, during this contract, additional personnel are added or any of these personnel are replaced, the same billing rates by position will apply.

### ***ONGOING COMPUTER SUPPORT TASKS***

Maintain Network Functionality	\$37/mo.
Network Maintenance/Upgrades	\$289/mo.
Help Desk Support	

#### *Help Desk Bulk Rates (with signed service agreement)*

Basic - Up to 20 hrs./mo. (includes email, phone, remote, Normal Hours)	\$420/mo.
Premium – Up to 20 hrs./mo. (includes same services as Basic plus On-Site)	\$840/mo.
Additional Basic Hours (On-site not included)	\$21/hr.
Additional Premium Hours	\$42/hr.

#### *Help Desk Pay-As-You-Go (no service agreement in place)*

Email (Normal Hours)	\$26/hr.
Phone (Normal Hours)	\$37/hr.
On-site (Normal Hours)	\$53/hr.
(First 20 hours of email, phone and remote service billed at Basic Bulk Rate of \$420/mo. If less than 20 hours or more than 20 hours are used in a given month, Pay-As-You-Go Rates apply.)	

With 14 day written notice to Contractor, Commission may switch from a Bulk Rate Plan to Pay-As-You-Go Rates or between Basic and Premium Bulk Rate Plans.

#### *Emergency Service*

Pager (Normal Hours, Off-site)	\$47/hr.
Pager (Normal Hours, On-site)	\$68/hr.
Pager (Off-hours, Off or On-Site)	\$89/hr.

Emergency Services are additional.

### ***PROGRAMMING AND LAN DEVELOPMENT TASKS***

<u>Position</u>	<u>Task</u>	<u>Rate</u>
Technical Project Manager	- All Tasks	\$55/hr.
Systems Engineers	- Upgrade Workstations	\$45/hr.
	- All Other Tasks	\$55/hr.
Technical Writer	- Documentation	\$45/hr.
	- Training	\$55/hr.